



RETURNS

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

We will require you to provide the receipt or proof of purchase. Eg: Our Order number

We do not accept returns, however exchanges can be considered if the item you purchased has a manufacturing defective. If you receive a manufacturing defective item, please contact us at sujata@raahinternational.com with details and picture of the received product with the defect. Upon verification we will request you to send back the product to below address.

UBI Techpark #04-09 (Lobby A) 10 UBI Crescent, Singapore 408564, Singapore, 01, 408564, Singapore.

To be eligible for an exchange, your item must be unused and in the same condition that you received it. It must also be in the original packaging. You will be responsible for paying for your own shipping costs for returning your item.

Once receipt of the returned product, we will send you an email to notify you that we have received your returned item.

We will fully examine the product and notify you via e-mail within a reasonable period of time, whether you are entitled to a replacement as a result of the defect or rejection of approval to replace the product. If you are entitled to a replacement, we will send the replacement product using the original method of delivery.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over \$75, you should consider using a track able shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.